Student DyKnow Tutorial

Getting Started Guide

Instructional Technology Team, College of Engineering
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Email tabletteam@vt.edu if you need additional assistance after reading this document.
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Setting up a Wireless Internet connection

An Internet connection is required to use DyKnow. Ensure that you are connected to the Internet. You should be able to browse the web if you are connected to the Internet.

- To setup a wireless connection on Virginia Tech’s Campus using Express connect:
  - Connect to the “eduroam” network
  - Open browser and go to [http://www.vt.edu/](http://www.vt.edu/) and follow the instructions for “Current Student, Faculty, and Staff”.

Installing and starting a DyKnow session

a. If you do not have DyKnow installed, you can download the latest version from [http://network.software.vt.edu](http://network.software.vt.edu).

- Enter your pid and password
- Click the link that says “DyKnow Software”
- Click the link for your operating system, 32-bit or 64-bit
  
  i. To determine which version of Windows you have:

     2. Select ‘System and Security’ and then select ‘System.’
     3. Under System, you can view the system type.

- Click “Yes, I agree” and then “Accept” the license agreement
- Click and print the “Installation Instructions”. You must use the instructions to ensure you set the correct communication settings to the DyKnow server.
- Download and install DyKnow per the instructions on [http://network.software.vt.edu](http://network.software.vt.edu)

b. Start DyKnow and log in

- The user name is your pid.
- The password for first time users only is your username (pid).
c. If you are unable to sign on to DyKnow

- Make sure you are connected to the internet by opening your web browser
- Click on “Communication Settings” → “Show Classic Communication Settings” to make sure your settings are correct
  i. Server Name or IP Address: dyknow.eng.vt.edu
  ii. Connection Settings: Select Enable SSL
  iii. Port: 443
  iv. Click “OK”
- To request a password reset, go to https://www.eng.vt.edu/dyknow/reset-your-dyknow-password and complete the form.
d. Click "Join Session" link for the correct class (on the right).

e. If you do not see the “Join Session” link for the correct class, the Instructor has not started the session
Taking Notes

a. You can write anywhere on the slide

OR

b. You can click on ‘Private notes’ and take notes in the given area

Submitting a panel to the Instructor

a. Click on the “Home” tab
b. Click “Submit Panel”

c. Select which panel you want to submit

d. Click “Submit”

**Following along with the Instructor**

![Image of a slide with a math problem]

a. Click on the push pin icon to the top left of the slide. 

OR

b. Click on ‘go to moderator panel’ icon

**Saving a notebook**

*DyKnow Server* (Only accessible if connected to the internet)

a. Click ➤ “Save” ➤ “DyKnow Server”

b. Double-click on course folder if you are not already in it
c. Name the notebook and click “Save”

Local Computer (Accessible Offline)

a. Click  “Save”
b. Choose a folder on your computer to save your notes in
c. Name the notebook and click “Save”

Printing to OneNote

a. Click  “Print”
b. Choose OneNote as your printer

*Note: “Four panels to a page” allows your note slides and your private notes to print side-by-side.

c. Click “OK”
d. *Note: OneNote will open a menu to ask where you’d like to save the notes
Retrieving a notebook saved or shared on the server

a. Click on “My DyKnow” tab

b. Click on the appropriate course name

c. Click the notebook you want to open
Note: Panels that your Instructor return to you can be accessed here inside a notebook usually labeled “Returned Work <date>” unless the Instructor gives it a different name.

Replaying notes

a. Click on the “Home” tab

b. Select “Replay”

c. Select speed of reply by adjusting the slider

d. Select ‘Play’ to replay the notes

Additional Help

- Refer to DyKnow Desktop Support at: https://support.dyknow.com/hc/en-us
- Email tabletteam@vt.edu